



# SAN FRANCISCO Public Library

ANNUAL REPORT

2000 - 2001

DOCUMENTS DEPT.

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SAN FRANCISCO  
PUBLIC LIBRARY



## To the Users, Friends and Supporters of the San Francisco Public Library:



The year 2000-01 was one of growth and continuity for the San Francisco Public Library. With new emphasis and resources toward providing outstanding service to our community, the Library continued to focus on people, books, literacy and our neighborhood libraries.

During the summer of 2000, we introduced e-books, representing a new path for collection development and reference services. This new service enables users to borrow, browse, search, read and return books online twenty-four hours a day.

As part of an ongoing effort to improve services to all users, the Library began publishing its home page in Spanish. By clicking on Recursos en Español at [www.sfpl.org](http://www.sfpl.org), patrons can access in Spanish the web catalog and all help screens, real time reference and information on searching the Internet.

In November, San Francisco voters passed Prop A, a \$106 million bond measure that will upgrade 19 branch libraries, replace four rented branch facilities with permanent City-owned buildings, and build a new library in Mission Bay. The bond measure had significant impact on our planning and activities for the year. We conducted a series of focus groups, surveys and community meetings to help define library users' facilities needs and service priorities.

Based on this research, the Library began work on a comprehensive Branch Facilities Plan, which will serve as a planning document and guide to future design and services in the branch libraries. Working with the City's Department of Real Estate, the Library held meetings in Glen Park, Ingleside, Portola and Visitacion Valley to begin the process of identifying potential sites for the new branches. The Ingleside Branch moved from its rented facility on Ashton Avenue to a more visible and prominent location on Ocean Avenue.

Reflecting the importance of many of the branch libraries to the history and character of the neighborhoods, the San Francisco Landmarks Preservation Advisory Board determined that all seven Carnegie libraries, Mission, Richmond, Sunset, Golden Gate, Noe Valley, Chinatown and Presidio are worthy of landmark status. At its June meeting, the Landmarks Board adopted resolutions supporting landmark status for the Mission and Chinatown Branches.

In addition to its work related to the branch bond, ongoing maintenance of the branches and Main Library, and its fiduciary oversight of the budget, the Library Commission tackled several public policy issues. These included adopting new guidelines for user behavior and a new fine and fee schedule, and supporting continued unfiltered access to the Internet at all library computers. The Commission reviewed the Library's new three-year technology plan, as well as plans to move to a web-based Integrated Library System.

We're pleased to report that on the unanimous recommendation of the Commission, Mayor Willie L. Brown, Jr. appointed Susan Hildreth as San Francisco's City Librarian. Susan had served as Acting City Librarian since February 2000. One of the significant achievements that preceded the appointment was the opening of the new Ocean View Branch Library - the first new branch to open in San Francisco in more than 30 years. The opening was a major event in the community, which had fought long and hard for a new library.

During the year, over 200,000 adults and children attended programs and viewed exhibitions in the Main and Branches. One of the Library's most acclaimed exhibitions was *New Main to New Millennium: Gifts & Acquisitions 1996-2001*. Among the many interesting items were a 300-pound Albion handpress, experimental calligraphy, and rock postcards from the 1960s. This exhibition presented a wide range of formats of acquisitions, from books, drawings, and photographs to posters, sheet music, letters, historic newspapers, and more.

For the third time in the past decade, San Francisco hosted the American Library Association Annual Conference. Our staff and a committee of Bay Area librarians provided hospitality for some 25,000 visiting library professional colleagues, contributing to a successful conference.

In total, the year 2000-01 was an exceptionally active and productive one for the Library and set in motion a major program of renovation and expansion of the branch library system.

*Charles A. Higuera*  
Charles A. Higuera, San Francisco  
Public Library Commission President

*Susan Hildreth*  
Susan Hildreth, City Librarian



CHARLES HIGUERAS, SAN FRANCISCO  
PUBLIC LIBRARY COMMISSION PRESIDENT  
AND SUSAN HILDRETH, CITY LIBRARIAN

## Profile: Susan Hildreth

Two ballot measures, the first new library branch in 30 years and a host of other challenges are just some of the issues City Librarian Susan Hildreth tackled in 2000-2001.

While forging strong relationships within the City and County of San Francisco, Susan remains active in state and national library association work. She concluded a six-year tenure as Treasurer of the California Library Association, while assuming responsibility as first chair and active member of the CLA Bond Task Force. In this capacity, she was instrumental in the passage of the statewide library bond measure, Proposition 14. She is active on several committees of the Public Library Association and the CLA Legislative Committee. Her former work for the California State Library as a Planning Consultant provided experience and valuable knowledge of broader statewide issues.

Susan Hildreth took top honors in October 2000 as one of six City managers to receive the prestigious Public Managerial Excellence Award,

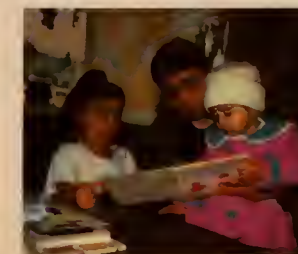
## Exhibitions and Programs

From author programs and writing seminars to legal advice and Supervisor candidate district debates, special programs were offered throughout the year. Symposia, films and lectures, poetry and literary teas were among the program highlights. The Affinity Centers offered a diversity of themes in public programs and exhibitions related to GLBT, African American, environmental, musical, Chinese and Filipino American interests. The Skylight and Jewett galleries featured exhibitions on calligraphy and book arts, wit and humor, photography, and children's art, and popular culture themes, such as the holdings of the Hispanic Heritage Baseball Museum.

*"The real challenge for any library is...*

sponsored by San Francisco Planning and Urban Research (SPUR), the Municipal Fiscal Advisory Committee to the Mayor (MFAC) and the San Francisco Chamber of Commerce. In granting the award, the event's sponsors noted her commitment to improving customer services and internal operations at the Library and her outstanding leadership on the development of an ambitious strategic plan. The award further cited her "rare combination of skillful management and her ability to forge consensus among key stakeholders."

Susan's top priorities are providing high-level customer service within the library system and realizing the bond program in the best manner possible. The years ahead will provide the opportunity to enhance the safety, accessibility and user friendliness of the branch libraries.



A PERFECT FAMILY OUTING

THE JAMES C. HORNEL  
GAY AND LESBIAN CENTER







{ SHARE THE THRILL RETURN THE BOOKS!  
COURTESY PHIL FRANK SAN FRANCISCO CHRONICLE

### Overdue Books Amnesty

Delinquent borrowers got a break this year when the Library held a fine free amnesty for overdue materials June 1-15, called *Share the Thrill, Return the Books!* San Francisco Chronicle cartoonist Phil Frank created graphics and publicity featuring his bears Alfonse and Bruin Hilda from his daily cartoon, *Farley*. Bruin Hilda further supported the amnesty by making a personal appearance with her creator to sign posters. The library fee amnesty helped recover over 5,000 overdue books, valued at close to \$100,000. Returned items included *A Glossary of Sea Terms*, by Gershon Bradshaw, borrowed in the 1930s, *Vale and Other Poems*, by George Russell, checked out once and never returned in 1931, and pamphlets of sheet music borrowed in 1962 by the late opera singer, Charles Hilder.

### Rebuilding the Branch Libraries: Proposition A

In November 2000, voters overwhelmingly passed Proposition A, a \$106 million bond measure to restore and rebuild San Francisco's 26 neighborhood branch libraries. Many of the branch libraries are more than 60 years old and have not been modernized to meet today's user needs. Even of more concern: 15 branches received a seismic hazard rating of 3 or 4, making them vulnerable to partial or total collapse during a major earthquake.

system today is to provide a balance between technology and traditional services."

SUSAN HILDRETH, CITY LIBRARIAN

Thanks to passage of Proposition A, the Library now has the resources to retrofit unstable buildings; add wheelchair ramps, elevators, bathrooms and provide other facilities that conform to the Americans with Disabilities Act; upgrade electrical systems to accommodate today's technology; and reconfigure space to expand library programs. The work will be done in several phases to allow for community input, design and construction. Construction is expected to begin in 2003 and end in 2009. The campaign for Proposition A was funded entirely by the Friends & Foundation, which also has pledged to raise \$15 million in additional funds to furnish the renovated branches.



NEVER TOO YOUNG



BOOKS FROM TOP  
ARCHIBALD WILLIAMS  
MOTOR CAR PETER: OR PRETTY  
STORIES AND FUNNY PICTURES  
(PHILADELPHIA, 11906)  
40 YEARS: A CHRONOLOGY OF  
ANNOUNCEMENTS & KEEPSAKES  
THE ROXBURGHE CLUB OF  
SAN FRANCISCO, 1928 1967  
(SAN FRANCISCO, 1968)  
AESOP'S FABLES  
(NEW YORK, 1927)



FAMILIES ENJOY STORIES AT THE LIBRARY

### Summer Reading Club

Summertime for kids is for hikes, camp, summer jobs, swimming, seeing their friends, watching movies, taking a class, and - best of all - reading! Nearly 9,050 children ages 13 and under enrolled in our Summer Reading Club, which was entitled "Coil Up With a Good Book." Of these young readers, 46% finished the program by reading eight hours or more. Branches and the Main Library

### Ingleside Branch Move

Neighborhood and community support helped pave the way to move the Ingleside Branch from a storefront site to a more prominent and much larger location on Ocean Avenue. The spacious new 5,000 square foot location, which provides four times the space, celebrated its opening in June. The building is fully accessible, has additional computer workstations, and features special areas for children and teens. The Ingleside Branch is one of the Library's four rented facilities which will be replaced by a permanent City-owned facility, using funds from the November 2000 Branch Library Improvement Bond.

{ COMPUTERS CONTINUE TO BE A BIG HIT

hosted an array of reading-related activities, including storytellers, musicians and singers, jugglers, art, science and nature programs, clowns, puppets, and magicians, which were attended by over 13,600 people. A crew of 427 Kid Power volunteers aged 10-16 assisted library staff by helping the younger children in the Club.

### Tool Lending Center

The back yard is crying out for a new deck and garden, but such amenities are not consistent with your personal budget. Now, with the opening of the Library's new Tool Lending Center in January, such projects can move ahead. Renters and property owners in San Francisco now can borrow over 1,000 tools, ranging from stepladders, saws, drills, garden equipment and more at no cost to the user. Better yet, tool lending specialists will train individuals, community groups, and small businesses to undertake home repair, community rebuilding, gardening and other improvement projects. In addition to tools, the Center has a reference library of books, periodicals, and videos to help facilitate projects. The Tool Lending Center is a joint project of the Library and the San Francisco League of Urban Gardeners (SLUG).

### San Francisco Public Library Actuals

Fiscal Year 2000-2001

	Total	
<b>Sources</b>		
Property taxes	\$19,794,889	Allocation of property tax revenue pursuant to Proposition E.
General fund	27,966,693	Allocation of General Fund revenue pursuant to Proposition E.
Other funds	1,121,926	Includes revenue from State Grants, private gifts, and bequests.
<b>Total</b>	<b>\$48,883,508</b>	
<b>Uses</b>		
Salaries	\$28,818,284	Includes regular, temporary help, and overtime.
Fringe benefits	6,872,228	Includes employee field and travel expense; institutional membership fees, professional services.
Non-personal services	2,204,945	Building and equipment maintenance, rents and utilities, printing, postage, etc.
Materials & supplies	5,522,499	Includes expenditures for building materials and supplies, equipment maintenance and supplies, program materials and supplies, and books and other materials for the collection.
Capital outlay	775,942	Includes funds spent on equipment.
Services of other depts.	2,544,027	Includes funds spent on services provided to the Library by other City Departments (e.g., Rec and Park for maintenance of grounds, DHR for Workers Compensation Program, DTIS for Telephone and data services, PUC for utilities, etc.)
Expenditure recovery	(391,390)	Funds recovered from the Department of Children, Youth, and Families for Library programs geared to at-risk youth.
Capital outlay	1,005,072	Capital Improvement Projects.
<b>Total</b>	<b>\$47,351,607</b>	
<b>Sources less expenditures</b>	<b>\$ 1,531,901</b>	

### Library Commission

Charles A. Higuera, A.I.A., President  
Carol Steiman, Vice President  
Helen Marte Bautista  
Lonnie K. Chin  
Steven A. Coulter  
Fran A. Streets  
Darian W. Swig

### Library Administration

Susan Hildreth, City Librarian  
Toni Bernardi, Chief of Children and Youth Services  
Donna Corbeil, Chief of Branches  
Roberto Esteves, Chief of Information and Resource Management  
Ned Himmel, Chief of Main  
Mike Housh, Library Commission Secretary  
Donna Marion, Human Resources Director  
George Nichols, Finance Director  
Vivian Pisano, Chief of Technical Services and Automation  
Marcia Schneider, Public Affairs Director  
Rich Walsh, Operations and Maintenance Director



SAN FRANCISCO PUBLIC LIBRARY COMMISSION. FROM LEFT: LONNIE K. CHIN, DARIAN W. SWIG, FRAN A. STREETS, STEVEN A. COULTER, CAROL STEIMAN. NOT PICTURED: HELEN MARTE BAUTISTA, CHARLES A. HIGUERAS.

### Usage Statistics

Borrowers	447,754
Circulation	5,438,451
In-library Use	3,634,214
Library Visits	5,852,814
Reference Questions	1,103,278
Collection Size	2,365,289*
Children's Programs	10,392
Attendance	194,971
Adult Programs	554
Attendance	22,658

\*Partial inventory taken in 1996



San Francisco Public Library



The Friends & Foundation of the San Francisco Public Library is dedicated to creating, stewarding, and supporting a superior free public library system in San Francisco. For more than 40 years, the Friends & Foundation and its predecessor organizations have worked in partnership with the San Francisco Public Library to provide exemplary programs and services to San Francisco's residents. In 2000-2001, the Friends & Foundation contributed more than \$1.5 million to support public programs, read capital projects, and undertake advocacy efforts for the Library.



OPENING CELEBRATION, OCEAN VIEW BRANCH LIBRARY

### Accomplishments in 2000-2001

Summer 2000 marked the conclusion of the Friends & Foundation's Campaign for a New Ocean View Library. The Friends & Foundation was excited to successfully mobilize private funders and public support to raise \$445,000 – \$178,000 more than its goal – to furnish and equip the new Ocean View library. The new branch, which houses a state-of-the-art computer training room, an expanded book collection, and a spacious children's area, serves as a neighborhood safe haven and a symbol of regeneration for a long-neglected community.

The Friends & Foundation championed advocacy efforts at City Hall and in San Francisco's communities to support Proposition A, a bond measure to fund the renovation of 19 branches, replace four leased branch facilities with City-owned buildings, and construct a new branch in Mission Bay. In November 2000, the measure passed with flying colors – with 75% of voters in support. Because Prop A only provides funding for construction, the Friends & Foundation is preparing to embark on a \$15 million capital campaign to furnish and equip the new and renovated branches.

In April, the Friends & Foundation expanded its book operations by opening a new store at the Main Library. Like its sister store at Fort Mason, Book Bay at the Main is primarily staffed by dedicated volunteers and acquires its stock from books donated by the public. In the first two and a half months it was open, the new store sold \$47,500 in donated books.



ARTHUR RIMBAUD, *ALCHEMIE DU VERBE*  
WRITTEN OUT AND ILLUMINATED BY THOMAS INGMIRE,  
SAN FRANCISCO, 1988



AESOP'S FABLES (NEW YORK, 1927)

### Programs in 2000-2001

The Friends & Foundation continues to be grateful for its loyal constituency of 3,000 members (with more than a 75% annual renewal rate) and its 636 volunteers, who worked more than 20,700 hours this year, staffing the Annual Book Sale and the Laureates Dinner, volunteering to read to patients in hospitals, working in both bookstores, and providing much needed office support.

The Friends & Foundation supported programs for children and youth, including Summer Reading, a program that inspires more than 10,000 children and teens (ages 6 to 18) to keep reading over summer vacation and fosters a lifelong love for the library; and High School & Beyond, which offers free SAT workshops and vocational counseling to middle and high school students so that they can make informed decisions about their futures.

In addition to supporting Proposition A, the Friends & Foundation invested in the Library's future by granting the Library \$250,000 to fund the Branch Facilities Plan, a study that will help the Library direct the future design and services



TREASURES FOUND AT ANNUAL BOOK SALE



of the renovated branch libraries. We were also pleased to contribute \$50,000 to move the Ingleside Branch from an inadequate 1,237 square foot storefront to a building with greater accessibility, better technology, and more space.

Working collaboratively with the Library, the Friends & Foundation coordinated free programming for the Wallace Stegner Environmental Center and the James C. Hormel Gay and Lesbian Center.

Stegner Center programs included a series of lectures focusing on green energy, genetically modified foods, and environmental justice; a day-long conference entitled "Healthy Buildings: Alternatives to Toxics in Construction"; an author lecture series; the fifth annual River of Words Poetry and Art Show, and an exhibit of California artist Tom Killion's wood and linocut prints of the High Sierra.

Programs at the Hormel Center focused on outreach both in and outside of the GLBT community, collaborating with organizations such as the Gay & Lesbian Historical Society, the Harvey Milk Institute, and the Wallace Stegner Environmental Center. Highlights included a series of panels entitled "Queer at the End of the Century"; Trans-Art 2001, an exhibit on transgender history and culture; a lecture by lesbian writer Lucy Jane Bledsoe about her travels in Antarctica; and an event honoring pioneer activist Barbara Gittings (co-sponsored by the GLBT roundtable of the American Library Association).

Finally, on April 2 the Friends & Foundation hosted the Fifth Annual Library Laureates Dinner, an intimate dinner and major fundraising event in which 300 library supporters honored 32 Bay Area writers and celebrated the relationship between writers, readers, and the public library.

As we approach the coming year, the Friends & Foundation looks forward to continuing its partnership with the Library. Together, we'll provide exemplary programs and services, push forward with branch improvements, and keep building the best possible public library for San Francisco.

LAUREATES DINNER. FROM LEFT, GEORGE SHULTZ, RENEE DORSEY COLEMAN, CHARLOTTE MAILLIARD SHULTZ, MARJORIE STERN

### Corporate and Foundation Donors

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Herbst Foundation

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(\$50,000 – \$99,999)  
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ABN AMRO Sage Corporation  
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\$3,000 – \$4,999

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San Francisco AIDS Foundation  
Seagram Chateau & Estate  
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Tom Graves Photography  
United Way of the Bay Area  
Willard Family Fund\*\*  
Zephyr Real Estate

\$500 – \$999

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AT&T Foundation  
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Proponent Management Corp.  
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\$100 – \$249

A Clean Well-Lighted Place  
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(\$10,000 and above)

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Harvey  
Estate of Dorwin Buck Jones  
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Jessica Mitford Circle  
(\$1,000 – \$2,999)

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In honor of Mrs. William Luttgens  
Mrs. William F. Luttgens  
Kevin Lynch  
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Mrs. Byron Nishkian  
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Leslie Walker and Walter Burlock  
Larry Wasserman  
John Whitehurst and Lisa Hanson  
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Peter Wiley and Valerie Barth  
Nola Yee

Conservator  
(\$500 – \$999)

Anthony Alfieri-Crispin and Kevin Crispin-Alfieri  
Diane Benjamin  
Jeffrey Block  
Alexandra Bowes  
Mary Brant  
Todd R. Cole  
Charlotte N. Coleman  
Anne Corcos  
Steven A. Coulter and Greg McIntyre  
Joan Danforth  
Lonny Darwin  
Mrs. Raymond and Carlota del Portillo  
Frank DeRosa  
Nancy Corporon and Doreen Di Biagio  
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In honor of Laura Kline Lazarus  
Adelia L. Lines

\* A donor-advised fund of the Jewish Community Endowment Fund  
\*\* A donor-advised fund of the San Francisco Foundation



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